Medical Group Name	Phys	ry Care sician cess	Specialist Access	Overall Access	After Hours Services		
	Routine Care	Urgent Illiness	All Types of Appointments	Composite score	Correct Emergency Instructions	MD Available By Phone When Needed	Urgent Care Available?
Statewide Average	81	77	71	74	92	75	N/A
Affiliated Doctors of Orange County	86+	84+	NR	75	90	87	NR
Alamitos IPA	86+	82	70	74	98	78	NR
All Care Medical Group, Inc.	NR	NR	NR	NR	100	100	NR
Allied Physicians of California (Network Medical Management)	78	72	NR	67-		NR	
AMVI Medical Group	82	79	NR	72	94	88	NR
Anaheim Memorial IPA	88+	81	NR	75	84	84	NR
Antelope Valley Medical Association	72-	66-	NR	69-	93	80	NR
Arta Health Network	88+	85+	NR	72	94	84	Yes
Axminster Medical Group	75-	73	NR	72	100	100	Yes
Bay Area Community Medical Group	76-	75	67	69-	87	68	NR
Beaver Medical Group	78-	71-	65-	75		NR	
Bristol Park Medical Group	80	74	NR	76	100	100	Yes
Caremore Medical Group	86+	82+	75	72	98	88	NR

Statistical tests were used to calculate rates significantly above or below the statewide average.

+ Above Statewide Average - Below statewide average

Medical Group Name		y Care sician cess	Specialist Access	Overall Access	After Hours Services		
	Routine Care	Urgent Illiness	All Types of Appointments	Composite score	Correct Emergency Instructions	MD Available By Phone When Needed	Urgent Care Available?
Statewide Average	81	77	71	74	92	75	N/A
Cedars-Sinai Health Associates	76-	76	73	71-		NR	
Centinela Valley IPA	NR	NR	NR	NR	95	39	Yes
Centre for Health Care	80	75	NR	74	NR		Yes
Community Medical Group of the West Valley	75-	71-	65-	70-	89	89	Yes
Desert Medical Group	87+	82+	69	74	25	25	NR
Downey Select IPA Medical Group	85	80	NR	72	94	76	NR
Edinger Medical Group	71-	73-	NR	74	71	100	NR
Facey Medical Foundation	76-	71-	NR	69-	100	100	Yes
Family Care Specialists Medical Group, Inc.	75-	NR	NR	NR	91	30	NR
Gateway Medical Group, Inc. (aka Starcare)	77-	68-	NR	69-	96	83	NR
Glendale Physicians Alliance	75-	70-	NR	66-	94	63	NR

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+ Above Statewide Average - Below statewide average

Medical Group Name	Phys	y Care sician cess	Specialist Access	Overall Access	After Hours Services		
	Routine Care	Urgent Illiness	All Types of Appointments	Composite score	Correct Emergency Instructions	MD Available By Phone When Needed	Urgent Care Available?
Statewide Average	81	77	71	74	92	75	N/A
Good Samaritan Medical Practice Association	85	78	NR	75	88	65	NR
Greater Tri- Cities IPA	83	82+	NR	76	83	88	Yes
HealthCare Partners Medical Group	82	79	70	74	NR Ye		Yes
High Desert Primary Care Medical Group	61-	56-	NR	64-	100	57	Yes
Imperial County Physicians Medical Group	84	81	NR	70-	75	100	NR
Inland Health Care Group	81	74	NR	72	94	81	NR
Korean American Medical Group	81	76	73	73		NR	
La Vida Medical Group and IPA	NR	NR	NR	NR		NR	
Lakeside Medical Group	83	77	NR	72		NR	
Medical Group of Beverly Hills	78	78	76+	75	NR		
Mission Hospital Affiliated Physicians	82	76	NR	75	89	82	NR
Monarch Healthcare	87+	85+	75	77+	98	70	Yes

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+ Above Statewide Average - Below statewide average

Medical Group Name	Phys Acc	y Care lician ess	Specialist Access	Overall Access	After Hours Services		
	Routine Care	Urgent Illiness	All Types of Appointments	Composite score	Correct Emergency Instructions	MD Available By Phone When Needed	Urgent Care Available?
Statewide Average	81	77	71	74	92	75	N/A
Noble AMA	82	75	NR	69-	94	76	Yes
Northridge Medical Group	82	82+	NR	75		NR	
Ojai Valley Medical Group	86+	83+	72	80+	89	28	NR
Omnicare Medical Group	89+	83+	NR	74	96	61	NR
Pacific IPA	82	76	NR	71-	86	93	NR
Physicians Associates of San Gabriel Valley	87+	81	76	75	86	74	NR
Physicians' Healthways IPA	83	79	NR	72	84	71	Yes
Pioneer Medical Group	82	79	NR	74		NR	
Prairie Medical Group	NR	NR	NR	NR		NR	
Premier Physician Network	80	73	NR	71	88	56	Yes
Presbyterian Health Physicians	83	77	NR	72	96	85	Yes
PrimeCare Medical Group of Chino Valley	83	78	NR	70-	96	55	Yes
PrimeCare- Corona	75-	70-	NR	69-	NR Yes		Yes
PrimeCare- Hemet	74-	70-	NR	65-	100	100	Yes
PrimeCare- Inland Valley	77-	74	NR	69-	100	54	Yes

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+ Above Statewide Average - Below statewide average

NR - Not reported because sample size or response rate too low for statistically valid results. For after hours questions, means group did not participate.

Medical Group Name	Phys	ry Care sician cess	Specialist Access	Overall Access	After Hours Services		
	Routine Care	Urgent Illiness	All Types of Appointments	Composite score	Correct Emergency Instructions	MD Available By Phone When Needed	Urgent Care Available?
Statewide Average	81	77	71	74	92	75	N/A
PrimeCare- Moreno Valley	NR	NR	NR	NR	92	76	Yes
PrimeCare- Riverside	84	80	67	70-	94	77	Yes
PrimeCare-Sun City	75-	71-	62	71-	100	36	Yes
PrimeCare- Temecula	78	73-	63-	68-	100	57	Yes
Promed Health Network- Pomona	77-	75	71	67-	96	50	Yes
Prospect Health Source Medical Group	80	80	73	71-	88	41	NR
Redlands- Yucaipa Medical Group	77-	70-	NR	72		NR	
Riverside Medical Clinic	76-	67-	68	69-	100	86	Yes
Riverside Physician Network (RPN)	83	78	NR	68-	NR		
San Bernardino Medical Group, Inc.	79	72-	79+	72	100	100	Yes
Southern California Permanente Medical Group combined	73-	67-	65-	71-	100	100	NR

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+ Above Statewide Average - Below statewide average

Medical Group Name	Phys Acc	y Care sician cess	Specialist Access	Overall Access	After Hours Services		
	Routine Care	Urgent Illiness	All Types of Appointments	Composite score	Correct Emergency Instructions	MD Available By Phone When Needed	Available?
Statewide Average	81	77	71	74	92	75	N/A
Southern California Permanente Medical Group - Baldwin Park	70-	62-	64-	70-	NR		
Southern California Permanente Medical Group - Bellflower	72-	68-	67	71-	NR		
Southern California Permanente Medical Group - Fontana	73-	68-	65-	70-	NR		
Southern California Permanente Medical Group - Kern County	74-	64-	70	72	NR		
Southern California Permanente Medical Group - Los Angeles	72-	66-	NR	71-	NR		
Southern California Permanente Medical Group - Orange County	73-	64-	66	71-		NR	

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+ Above Statewide Average - Below statewide average

Medical Group Name	Phys	ry Care sician cess	Specialist Access	Overall Access	After Hours Services			
	Routine Care	Urgent Illiness	All Types of Appointments	Composite score	Correct Emergency Instructions	MD Available By Phone When Needed	Available?	
Statewide Average	81	77	71	74	92	75	N/A	
Southern California Permanente Medical Group - Panorama City	75-	72-	NR	73	NR			
Southern California Permanente Medical Group - Riverside	76-	69-	NR	70-	NR			
Southern California Permanente Medical Group - South Bay	71-	65-	68	71-	NR			
Southern California Permanente Medical Group - West LA	71-	63-	64-	69-	NR			
Southern California Permanente Medical Group - Woodland Hills	74-	70-	64-	69-	NR			
St. Francis IPA	NR	NR	NR	NR	98	76	NR	
St. Mary Choice Medical Group	77-	71-	NR	67-	91	97	Yes	
St. Vincent IPA	88+	86+	NR	77+	91	50	Yes	
Talbert Medical Group	77-	73-	NR	70-	89	100	Yes	

Statistical tests were used to calculate rates significantly above or below the statewide average.

+ Above Statewide Average - Below statewide average

Medical Group Name	Primary Care Physician Access		Specialist Access	Overall Access	After Hours Services		
	Routine Care	Urgent Illiness	All Types of Appointments	Composite score	Correct Emergency Instructions	MD Available By Phone When Needed	Urgent Care Available?
Statewide Average	81	77	71	74	92	75	N/A
Torrance Hospital IPA	85	83+	73	74	96	59	NR
United FamilyCare, Inc.	74-	65-	NR	68-	100	67	NR
Verdugo Hills Medical Group	77-	77	69	75	NR	NR	Yes

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⁺ Above Statewide Average - Below statewide average

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